

# Hearing Amplifier in a Bluetooth® Stereo Headset



## Quick Start Guide



Live  
Conversation



Mobile/  
Video Calls



TV  
Listening



Music  
& Audio



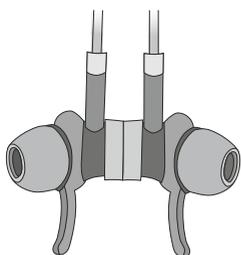
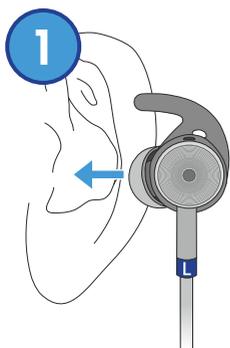
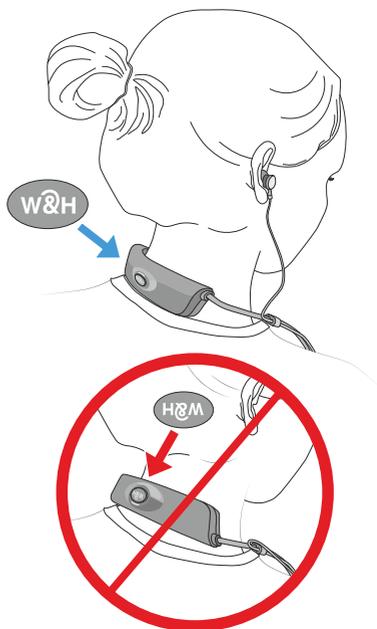
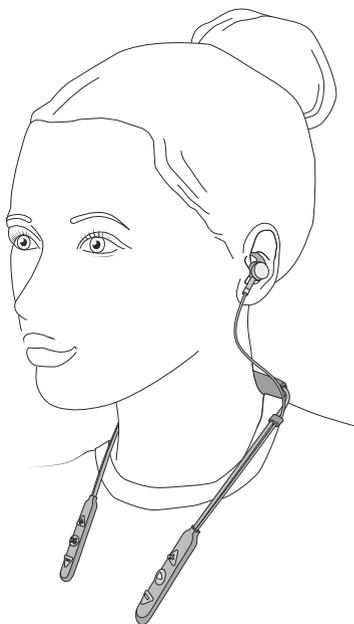
Looped  
Venues



Tinnitus  
Masking

# A

## Wearing Recommendations



When not in use, ear buds can be secured with magnets and rest on your chest.

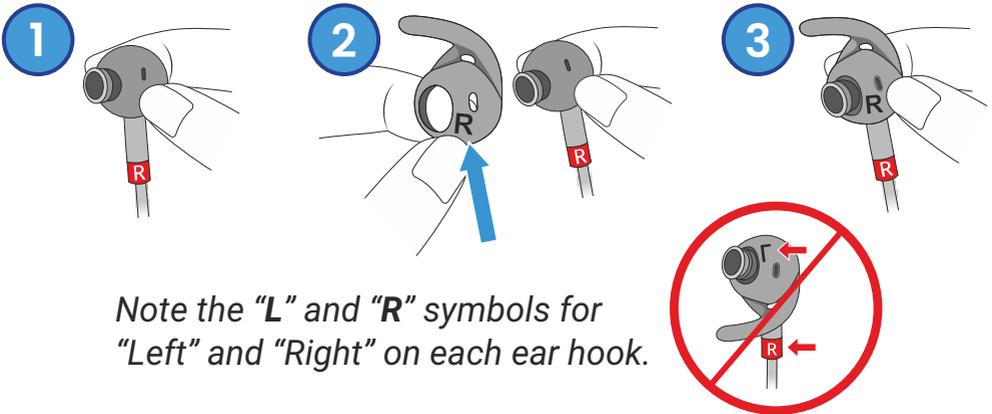
*If you have an ICD or pacemaker, avoid close or prolonged contact with magnets or their magnetic fields. Keep headset magnets at least 1 inch from where your device is implanted.*

# B

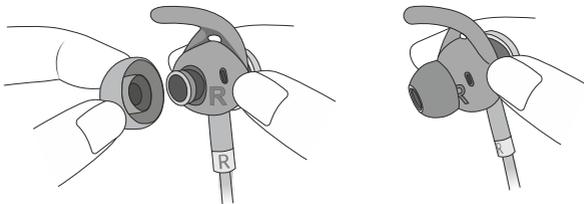
## Ear Fittings

If the default fittings are not comfortable, replace them.

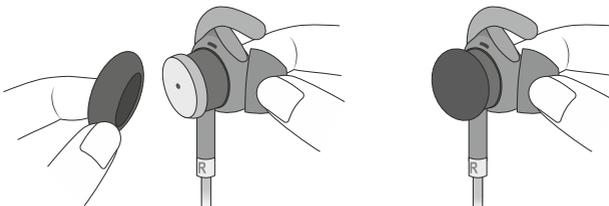
- Choose an ear hook with a comfortable fit.



- Replace the ear bud, squeezing it gently to attach it to the oval speaker.



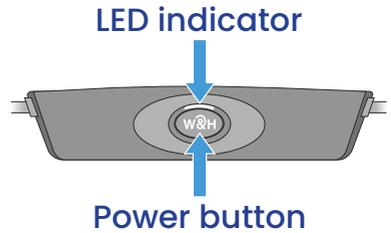
- Place foam covers for wind noise reduction (optional).



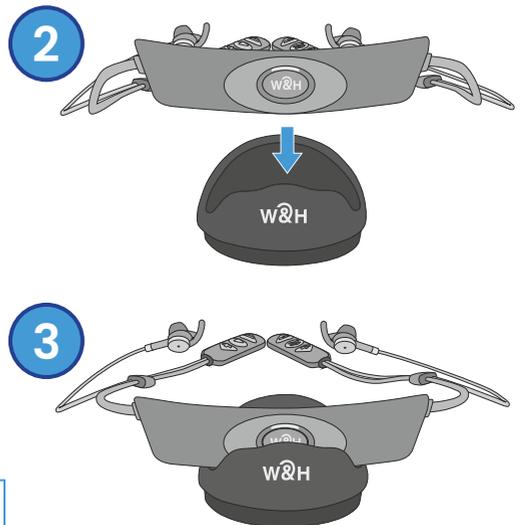
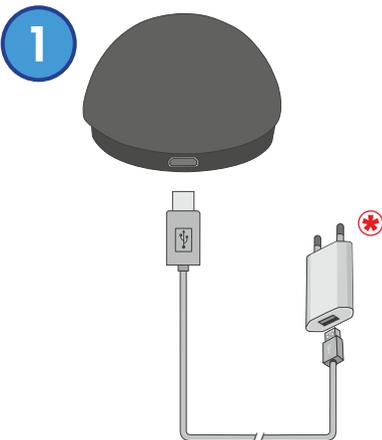
# C

## Powering the Headset

- To turn **ON** BeHear ACCESS press and hold the power button until the unit vibrates and the LED turns light blue.

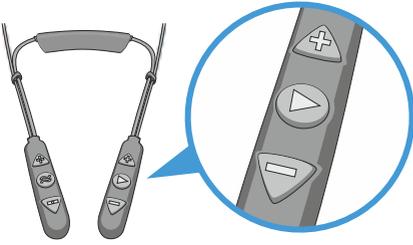


- To turn **OFF** BeHear ACCESS press and hold the power button until the unit vibrates, and the light blue LED turns off.
- To **charge** the headset, connect the small end of the supplied micro-USB cable to the charging cradle, and the large end via a power adapter to a wall socket (or directly to a USB port).



\* Wall plug purchased separately

- The LED indicator is red during charging and turns green when the headset is fully charged, typically within 2-3 hours.

**D****Live Hearing Amplification\***

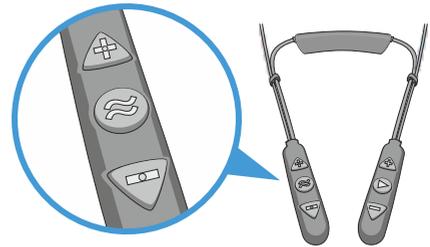
Use the **LEFT-HAND** controls as follows:



**Increase** the volume.



**Decrease** the volume.



Use the **RIGHT-HAND** controls as follows:



**Long press** to toggle hearing amplification ON/OFF.  
**Short press** to scroll through the hearing profiles.



Change the tonal balance to emphasize high frequencies.



Change the tonal balance to emphasize low frequencies.

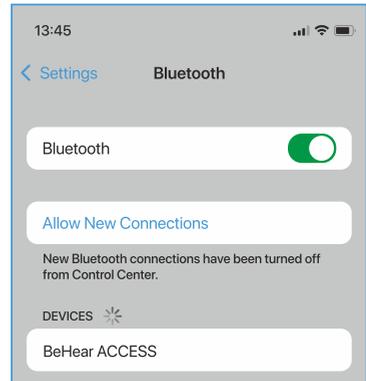
\* For a truly customized hearing experience, see sections **I** and **J** for details about using the **BeHear app**.

# E

## Connecting to a Bluetooth Device

To use your BeHear headset for mobile calls or audio streaming, you need to connect it to a phone or other device via Bluetooth.

1. If BeHear is ON, press the power button until the LED switches off.
2. Press the power button for about 5 seconds, until the LED starts alternating red/blue.
3. Go to “Settings” in your Bluetooth device and accept the pairing request from BeHear ACCESS.



To access advanced features, such as the hearing assessment to customize your hearing profile, download the **BeHear app**. See section [I](#) for details.

# F

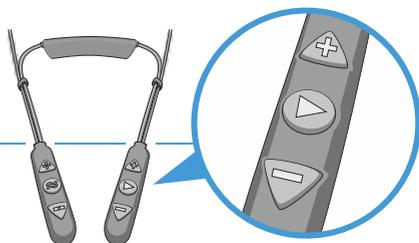
## TV Listening

Pair BeHear ACCESS with your television to improve your TV listening experience. If your television does not support



Bluetooth we recommend purchasing our BeHear LINK+ transmitter. BeHear LINK+ connects to the TV or set-top box audio output (optical or analog) to transmit the audio directly to your headset.

Use the **LEFT-HAND** controls as follows:



**Short press** to accept incoming call.



**Short press** to end the active call.

**Long press** to reject an incoming call.

**Double press** to redial last number.

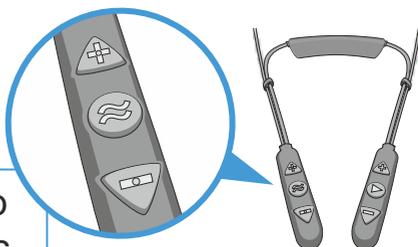


**Increase** the call volume.



**Decrease** the call volume.

Use the **RIGHT-HAND** controls as follows:



Change the tonal balance to emphasize high frequencies.



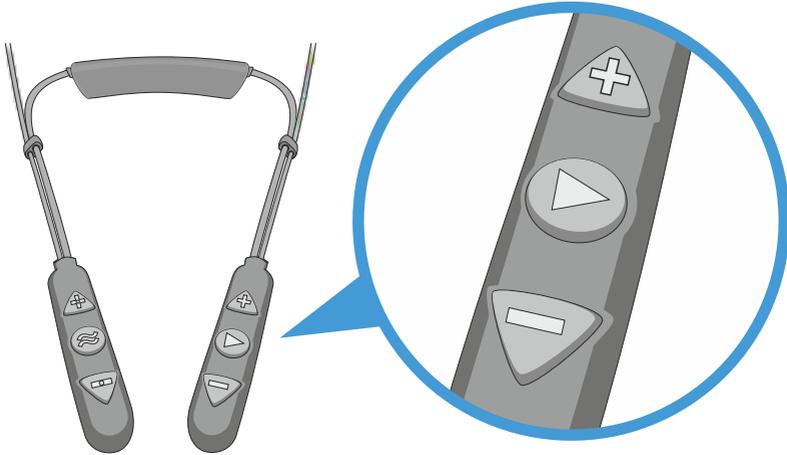
Change the tonal balance to emphasize low frequencies.



**Long press** to toggle EasyListen™ ON/OFF.  
Speech tempo is set to Normal when EasyListen is OFF.

**Short press** to scroll through the various tempo options.

Manage audio play from a Bluetooth-connected device using the **LEFT-HAND** controls.



**Short press** to toggle Play/Pause audio.



**Double press** to forward to the next audio track.

**Triple press** to return to the previous audio track.



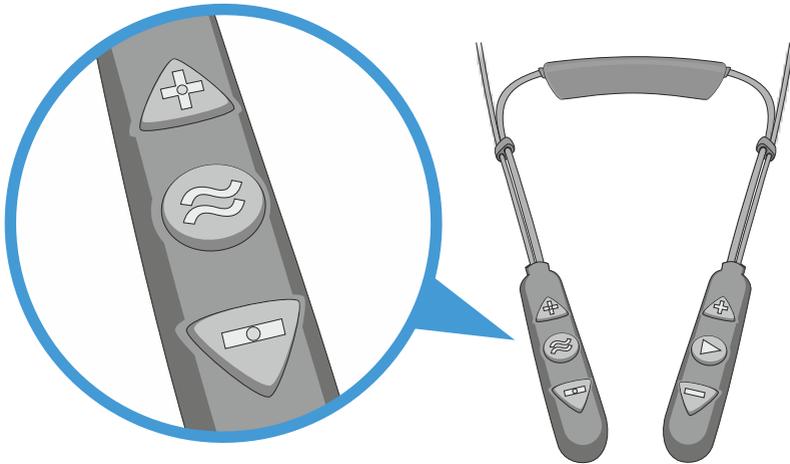
**Increase** the volume.



**Decrease** the volume.

## Audio Transparency & Tone Control

Stay alert with ListenThrough™ while listening to music, and control treble and bass balance using the **RIGHT-HAND** controls.



**Long press** to toggle ListenThrough ON/OFF.\*



Change the tonal balance to emphasize high frequencies.



Change the tonal balance to emphasize low frequencies.

\* Use the **BeHear smartphone app** to set the balance between the audio stream and ambient sounds. See section [I](#) for details.

# I

## Smartphone Application (optional)

Get truly personalized results based on a hearing assessment in our dedicated **W&H BeHear app**. Also use the app to manage, customize and get support for your BeHear headset.

behear.

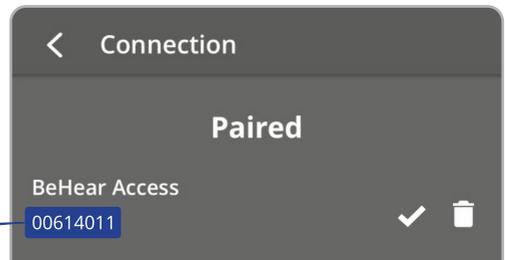
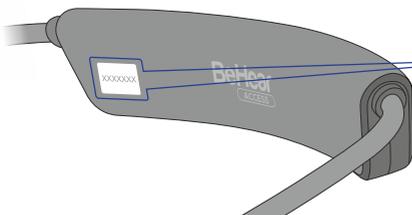
Download the app from the Google Play Store or the Apple App Store and install it on your smartphone.



- To pair the BeHear ACCESS headset to your smartphone, follow the instructions in section **E**. Then:
- Launch the app.

**iPhone users:** Follow the prompts.

**Android users:** In the "Settings" menu choose "Connection" and verify that BeHear ACCESS appears in the Paired section with a ✓.



## J

## Personalization (optional)

Adjust the acoustic performance of the headset to suit your own personal hearing preferences.

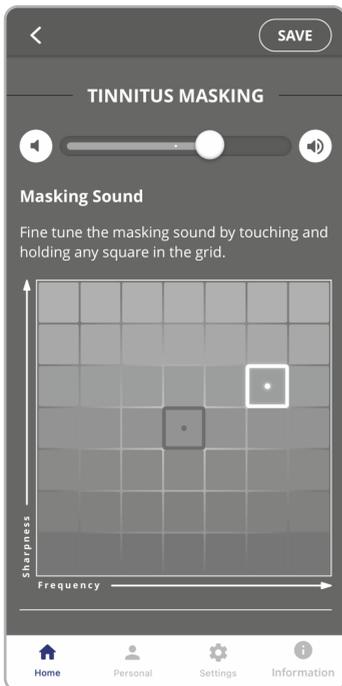
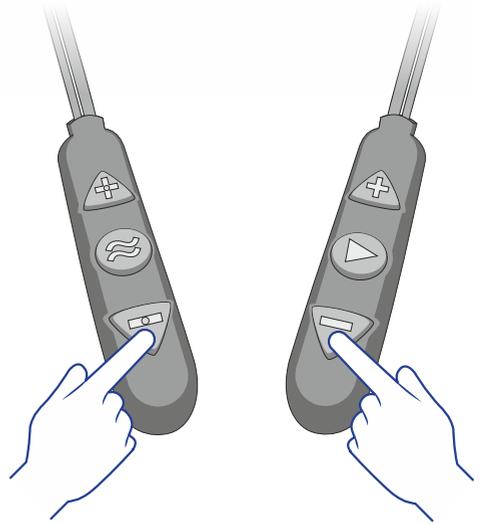
1. Put on the headset, inserting the ear buds.
2. Choose **Personal >> Assessment** in the W&H BeHear app.
3. Follow the prompts to perform the hearing assessment.
4. Save and apply the results to the headset.
5. From now on, everything you hear using the headset will be optimized for your unique hearing profile.



More options for personalizing the headset, such as fine-tuning the intensity and clarity of what you hear, can be accessed by tapping the  icon on the **BeHear app** Home screen.

Tinnitus Masking Sound Therapy is designed to ease the discomfort of tinnitus sufferers. In live hearing mode, you can activate the masking noise file to distract yourself from your tinnitus.

Toggle the tinnitus masking noise ON/OFF by pressing the bottom button on each headset control box simultaneously.



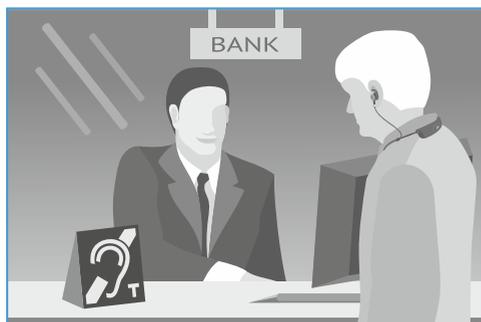
This noise can be customized for volume, tone, frequency, modulation, and balance between ears using the **BeHear app**.

Access these parameters by tapping the  icon on the Home screen.

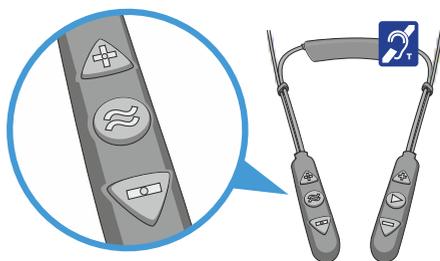
See section  for instructions about downloading the app.

## L

## Using the Telecoil Receivers



Activate T-coil mode where induction loops are present.



Use the **RIGHT-HAND** controls as follows:

**Double press** to toggle T-coil mode ON/OFF.



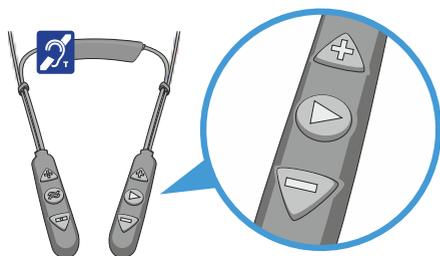
**Short press** to toggle between Exclusive and Transparent T-coil profiles.



Change the tonal balance to emphasize high frequencies.



Change the tonal balance to emphasize low frequencies.



Use the **LEFT-HAND** controls as follows:

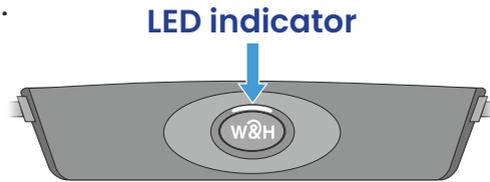


**Increase** the volume.



**Decrease** the volume.

The LED indicator shows power and operation states of the headset.



## Indication

## State

Light blue (1s flash)

- Headset is powered ON/OFF (toggle)

Purple, blinking

- Assistive function active

Red/blue alternating

- Bluetooth pairing mode

Red, blinking

- Disconnected from paired Bluetooth device, or battery low

Red, steady

- Charging

Green, steady

- Battery fully charged

To check battery level, briefly press power button when the unit is turned on:

Green

- Good > 50%

Yellow

- Fair > 10% and < 50%

Red, blinking

- Low < 10% (needs charging!)

Issue	Suggestion
Hearing interruptions	Turn off phone tones (touch sounds, keyboard taps, notifications).
Bluetooth disconnects often	When within range (30 ft/10 m) place Bluetooth device on right side of body.
Grayed-out Home menu in the BeHear app	Headset is not connected properly. Review section <a href="#">E</a> "Connecting to a Bluetooth Device".
Not loud enough	On the app Home page, tap the  button; use the Sound Tuning grid.
Feedback in the earbuds	Make sure the ear bud is well sealed in the ear, reduce the volume, reduce the amount of amplification for 4kHz, 6KHz and 8KHz (using the BeHear app editor). Also, check for ear wax.
Unwanted noise from earphones in Personal Hearing mode	Tinnitus masking may be active. To deactivate, simultaneously press the bottom button of each control box.
Voice prompts are too loud	Reduce the voice prompts volume using the BeHear app. Go to Settings / Device >> NOTIFICATIONS section.
Battery drains fast	Contact our support team.
Unexpected headset behavior	Reset the headset by connecting it to the charger.

# O

## Package Contents



Headset



Charging cradle



Micro-USB charging cable



Travel pouch



Ear hook pairs  
(3 sizes)



Ear bud pairs  
(variety of types  
and sizes)



Wind protection covers (2 pairs)

# P

## Support



### Video Tutorials:

<https://bit.ly/bhaccess-video>



**U.S. & Canada:** (888) 215 0620 (toll free)

[behearsupport@amplicomusa.com](mailto:behearsupport@amplicomusa.com)

**Elsewhere:** [support@alango-behear.com](mailto:support@alango-behear.com)



[www.alango-behear.com](http://www.alango-behear.com)

